

* FY11 Adopted FTEs of 229.0 was adjusted to 227.0 with the conversion of 5.0 Firefighters to 3.0 Staffing Lieutenants; FY14 Includes 22.0 positions awarded under the SAFER Grant; FY15 includes 6.0 additional staffing positions offset by overtime savings.

** FY15 Adopted FTEs of 258.0 was adjusted to 261.0 with the addition of 3.0 FTEs in Ambulance Billing for the Bradford County Agreement

General Accounting:

The General Accounting Branch is responsible for the annual budget development, purchasing functions, expenditure monitoring, grant & contract coordination and administration, accounts payable and payroll functions, and personnel coordination. This branch has managed growing workloads with 3.0 F.T.E.s by implementing and utilizing new technologies. For example, all payroll functions are automated utilizing the Operations Branch's scheduling software, Telestaff for Operations employees, and the county's electronic time sheet system for administrative employees. In FY16, the county will be implementing a new financial system which is anticipated to improve the efficiency of many manual, paper driver processes.

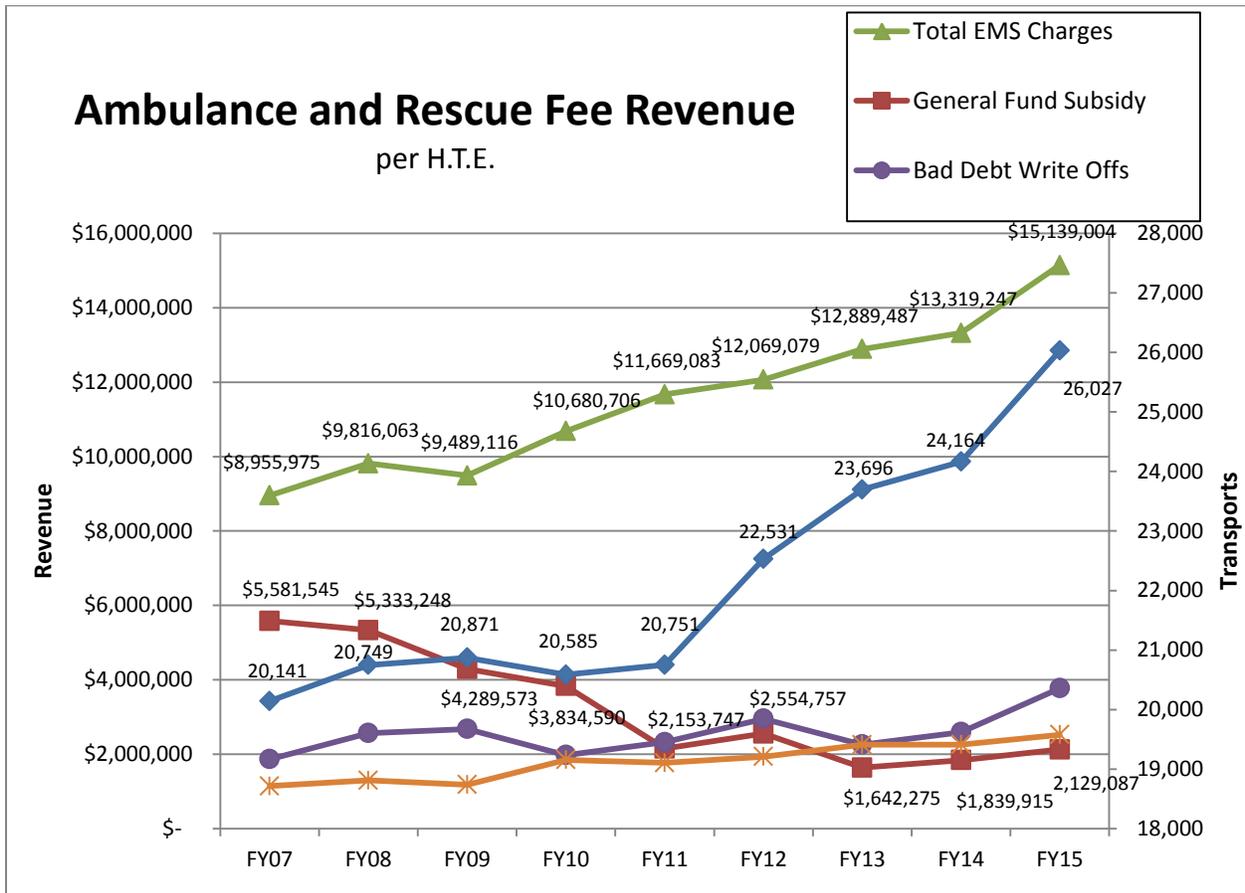
Five Year Budget Comparison					
	FY12	FY13	FY14	FY15	FY16
Personal Services	16,649,024	16,730,799	17,533,625	19,165,298	19,599,257
Operating Expenditures	7,320,040	6,829,705	6,782,456	7,230,631	7,535,824
Capital Outlay	1,193,534	696,697	328,697	1,481,125	516,310
Total Operating	25,162,598	24,257,201	24,644,778	27,877,054	27,651,391
Grants and Aid	30,385	30,385	30,385	30,104	30,104
Transfers Out		60,000	60,000	-	
Reserves				62,500	
Total Expenditures	25,192,983	24,347,586	24,735,163	27,969,658	27,681,495
* FY15 Adopted budget includes \$1M SAFER Grant Expenditures and \$1M for Self-Contained Breathing Equipment Replacement					

Five Year Actual Expenditure Comparison					
	FY11	FY12	FY13	FY14	FY15
Personal Services	16,296,494	15,549,765	16,615,457	17,512,690	18,411,865
Operating Expenditures	6,470,742	6,214,191	6,430,207	6,801,133	6,389,897
Capital Outlay	1,613,501	390,567	652,816	275,228	1,389,703
Total Operating	24,380,737	22,154,523	23,698,480	24,589,051	26,191,466
Grants and Aid	30,385	30,385	30,385	30,385	30,103
Total Expenditures	24,411,122	22,184,908	23,728,865	24,619,436	26,709,092

Revenue and Collections:

The Revenue and Collections Branch is responsible for the administration of the department fee schedule. The Branch operates with 9.0 F.T.E.s, two of which are working supervisors. This branch records, bills, and collects the largest non-tax, fee-based revenue source for Alachua County. This consists of user fees related to rescue and transport services. In FY2015, total EMS charges were \$15.1M; Medicare/Medicaid Write Downs were \$2.5M (16.7%), resulting in Billable charges of \$12.6M (83.3%). This percentage of billable charges is above other similar agencies that average around 71%. The bad debt write offs estimated by county finance and accounting were \$3.8M (24.9%). The resulting Net EMS Charges were \$8.8M. This success can

be attributed to the efforts of the Revenue and Collections Branch, and also to the efforts of the EMS crews who provide the core billing information from patients. In April 2015, this branch took over the billing process for Bradford County EMS. This agreement allowed the branch to add 3.0 F.T.Es which addressed, not only the workload taken on for Bradford County, but also the workload issue for Alachua County. The Revenue and Collections Branch was reorganized into two functions, billing and collections.



Information and Technology:

The Information and Technology Office is responsible for technical support of all hardware and software programs within the department. The Office consists of 2.0 F.T.Es who provide support for over 150 computers/laptops and 7 servers. In addition, the Office provides support for applications, database management and query, Computer Aided Dispatch (CAD) mobile management, and electronic patient/fire reporting management. The Department currently has several specialized applications that the Office supports including the electronic EMS and fire reporting systems, ambulance billing software, and Telestaff scheduling server management. The Office provides nearly 24/7 software/hardware and network support to field operations.

Previous emergency medical services and computer aided dispatch experience give these employees a unique insight into IT needs of the department.